



Terms & Conditions - Home Boarding

1. The utmost care will be given in looking after your pet(s). However, due to unpredictability of animals, we cannot accept responsibility for any mishaps of any extraordinary or unusual behaviour (example: biting, accidental injury/death, etc) or any complications administering medication to the animal.
2. You will present the dog for boarding in a clean and groomed condition.
3. All pets are to be up to date with their vaccinations including the Bordetella (kennel cough vaccine) and they must be on a regular flea/tick/worming routine. All vaccinations must be administered at least 14 days before their stay. An up to date veterinary certificate of vaccination will be required for inspection on date of arrival. Should Pet Sitter be bitten or other guests exposed to any disease or ailment received from client's pet which has not been properly vaccinated, the client will accept all responsibility to pay all costs and damages incurred by the victim/victims.
4. We are unable to accept bitches in season for home boarding. If you suspect your bitch may potentially come into season during her stay with us, we must be informed & female diapers must be provided as a precaution for hygienic purposes.
5. The client must provide Muddy Paws with the name and contact number of someone capable of making a decision relating to the pet(s) in an emergency. If the contact is not available, Muddy Paws reserves the rights to make decisions regarding your dog's health provided it is at all times acting in the best interest of the dog and on the advice of a veterinary surgeon. If your dog becomes unwell, has an accident or injures himself/herself or seems to be in any type of pain, we may need to take them to a veterinary surgeon. You agree to be responsible for the entire veterinary fees incurred. If in the unfortunate event that your dog dies whilst in our care, you agree for the dog to be put in a frozen state in readiness for your return home.
6. All dogs must be house trained and well socialised. You undertake to make full disclosure of any quality or characteristics which might make your dog unsuitable to stay with Muddy Paws, including, but not limited to behavioural or health problems, anti-social behaviour including aggression, excessive loud barking/whining. Failure on your part to disclose any matter which might render the dog unsuitable for socialisation will be deemed a material omission amounting to a fundamental breach of this agreement. You will also be liable for additional costs if Muddy Paws experiences difficulties due to failure to disclose in the booking any matter that would be accepted as reasonably unsuitable for boarding.
7. We reserve the right to place your dog in a boarding kennel at additional cost to yourself if your dog becomes aggressive towards any other dog or person, becomes destructive in the house (chewing/scratching furniture/doors, marking their scent in house etc) or displays excess barking/whining. You agree to reimburse Muddy Paws with the cost of repair or replacement of any property damaged by your dog within 7 days.
8. All dogs will be exercised on-lead on walks unless prior agreement has been reached with Muddy Paws Dog Training and an off-lead consent form has been signed. You agree that if you instruct Muddy Paws to exercise your dog off the lead you accept full liability for any loss or damage caused as a result of your dog being off the lead. Muddy Paws Dog Training is not responsible for damage incurred by a pet escaping because of a faulty leash or harness.

9. You agree to allow your dog to wear a Muddy Paws collar for safety purposes.
10. In the event that your dog attacks a person or a dog/any other animal in the event that he/she is involved in a fight with another dog/animal/person causing any damage or injury, you agree to be responsible for any losses incurred including payment of veterinary fees or any medical treatment required.
11. If you fail to collect your dog on the agreed date (without notice or prior arrangement), your dog will be deemed abandoned and as such will be transferred to the care of the local authority.
12. Collection and return times for your dog must be arranged at the time of booking. You can drop off/collect your dog between the hours of 9.00 am- 7.00 pm daily. Any times requested outside these hours will incur an additional €5 charge. Collection and arrival times are strict. If your arrival time or return time is delayed, please inform us as soon as possible so we can ensure your dog is cared for.
13. For any dogs collected after 3pm, it will incur another day's rate.
14. Cancellations made less than two weeks prior to stay must be paid for in full within 14 days.
15. I give permission that any picture taken during your pets stay may be used on Muddy Paws Dog Training website, Facebook page, or may be used for various promotional materials.
16. Muddy Paws Dog Training accepts payment in cash or bank transfer. Full payment must be made upon arrival of your dog.
17. Muddy Paws Dog Training highly respects our client's entrusting us with the care of their pet(s). All of your information will be kept private and confidential.